**Killing Factors:**

Below are killing factors to be considered for the Document Management System RFP.

* The Bidder should have at least three similar references for the proposed solution in the region with at least one implementation in Lebanon.
* The system should be deployed on-site at MIC2.
* The Bidder should commit to implement Subscribers Contracts Scanning and Archiving process, Suppliers Contracts Management process, MoT Letters Management process, Governmental Relations Documents Management process, Departments' Archiving process.
* The Bidder should commit to the data migration from the existing system while maintaining business continuity.
* The Bidder should have a support certificate and certified staff from the software vendor based in Lebanon for implementation and support.
* MIC2 should be able to open support cases directly with the vendor.